Background Check Policy

Background check information

The results of a criminal background check provide students and parents on the Braintrust website ("Site") with an additional metric to consider when choosing a qualified local tutor. Braintrust has partnered with Justifacts Credential Verification Inc. ("Justifacts") to provide the background check service to the Braintrust community. **BRAINTRUST REQUIRES TUTORS ON ITS SITE TO HAVE A BACKGROUND CHECK CONDUCTED ON THEMSELVES AS A CONDITION TO BEING ADDED TO THE BRAINTUST PLATFORM**.

Implementation

As a tutor in the Braintrust community, we ask that you furnish your legal name, residential address, Social Security number, and any aliases you may have to Justifacts. In addition, as a tutor, you must provide an authorization for an initial as well as one or more periodic background checks at any time during which you have an active account on the Site, to be performed by Justifacts. Background checks may include, among other things, National Criminal Database (and, if a criminal record is indicated, the appropriate county criminal record) and Federal District Court searches.

Generally, to the extent permitted by applicable law, the following convictions relating to children, theft, fraud or violence will subject a tutor's profile to deactivation from the Site: felony convictions within the past seven years; and misdemeanors within the past three years, except those misdemeanors relating to children which will be considered within seven years. Braintrust, however, will review every background report and will take into consideration the nature and gravity of the offense, the time of the offense and the fact that the person is attempting to be a tutor.

Since the background check is only a database search, it may not cover all federal, state, and county records. This means that offenses for minors may not appear during a background check and the background check will only cover publicly available convictions and will not cover all arrests or foreign records. Not all databases are up to date. Background screenings are not foolproof and they may give members a false sense of security. Background checks are not a perfect safety solution and criminals may circumvent even the most sophisticated search technology. Please refer to the Terms of Use at www.braintrusttutors.com/terms-of-use/ for more information.

In order to protect a tutor's privacy, background check reports are stored only within Justifacts, and are not transmitted to Braintrust.

Initiation of Background Checks

As a service to our tutors, the cost to run the background check will be borne by Braintrust.

During the onboarding process, a tutor will be directed to authorize Justifacts to run a background check. Failure to provide the requested information and authorization to process the background check on the part of the tutor will be taken as an indication that the tutor no longer wishes to find tutoring opportunities through Braintrust.

What happens after a successful background check?

After a successful background check, the tutor's profile will be added to the Braintrust marketplace. Parent and students will be able to use Braintrust's search tools to find the tutor's profile.

What happens after a background check does not meet the requirements of the Site?

If a background check does not meet the requires of the Site, the tutor's profile will not be added to the Braintrust platform, and Parent and students will be able to use Braintrust's search tools to find the tutor's profile. Braintrust will allow an individual to dispute any inaccurate or incomplete information. All disputes regarding the results of the outcome of the background check must be directed to backgroundchecks@braintrusttutors.com. In the event that a background check is amended, Braintrust may add the tutor's profile to the Braintrust platform. Please note that submission of incorrect or incomplete personal information including a tutor's name, alias, or Social Security number to Justifacts may lead to a background check that fails to meet the requirements of the Site.